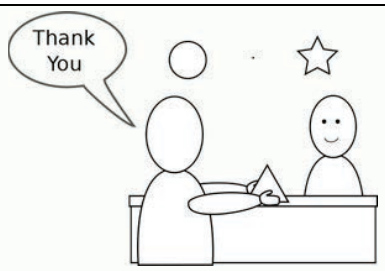
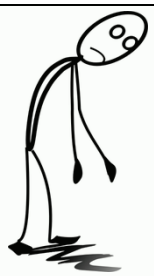
CQCLC
OUR IMPACT

THOSE WE ASSISTED

Approximately 60% of the Centre's clients in 2025 were recorded as experiencing financial disadvantage or homelessness.

32% Were aged between 25 – 39 years		31% were aged 50 years and over	
	21% indentified as Aboriginal or Torres Strait Islander		50% of casework clients were experiencing financial disadvantage

WHERE THEY LIVED

The Central Queensland region borders South Australia and the Northern Territory and has a vast land area of 497,714 square kilometres (192,168 sq mi), 33% of our clients lived in outer regional or remote areas.

Overview of client distribution 2025

A HELPING HAND

A financially disadvantaged client attended the Centre about a second hand vehicle he had purchased through a second hand car dealership. The vehicle was advertised as roadworthy and in good condition. The vehicle was delivered without a roadworthy certificate and in a dilapidated condition.

The client had taken the vehicle to a mechanic for a roadworthy inspection. The vehicle failed the roadworthy inspection, and a number of major safety defects were identified. The client had communicated this to the dealership who offered a nominal amount by way of compensation. The amount offered was not sufficient to rectify the defects. The Centre solicitor wrote to the dealership seeking a full refund of the purchase price of the vehicle. The dealership provided a full refund to the client and paid for the redelivery of the vehicle to their dealership

A client presented to our service for advice as he was wanting to apply for a divorce. It is a requirement that a divorce application be personally served on the other party to the marriage. The difficulty was that the client had lost contact with his ex-wife as they had been separated for many years. The solicitor gave advice to the client as to the appropriate inquiries and searches to undertake, including an electoral roll search, in order to ascertain the whereabouts of the ex-wife.

As those inquires did not assist, the Centre solicitor prepared the divorce application and also prepared an application to the Court seeking an Order that service of the application be dispensed with. The solicitor also prepared the required affidavit for the Court detailing the efforts made by the client to locate his ex-wife. The client was successful in obtaining an Order to dispense with personal service of the application on his ex-wife and the divorce was ultimately granted by the Court.